

SMS Privacy Policy

Overview

At Georgia Public Service Commission, we value your privacy and are committed to protecting your personal information. This SMS Privacy Policy explains how we collect, use, disclose, and safeguard your information when you opt-in to receive SMS/text messages from us.

Information We Collect

When you sign up for our SMS/texting services, we may collect the following information:

- Phone Number: Required to send you SMS/text messages.
- Name: Optional but helps personalize our messages.
- Consent Records: To document your opt-in to our SMS/texting services

How We Use Your Information

We use the information we collect to:

- Send you information, status updates, and other information via SMS/text messages.
- Respond to your inquiries and provide customer support.
- Monitor and analyze trends, usage, and activities related to our SMS/texting services.
- Improve our services and develop new features.

Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to third parties or affiliates for marketing purposes. We may only share your information with:

- Service Providers: Third-party vendors who assist us in operating our SMS/texting services at our agency.

- Legal Compliance: When required by law, such as to comply with the Georgia Open Records Act, a subpoena, or similar legal process.

Your Choices

You may opt out of receiving SMS/text messages from us at any time by:

- Texting "STOP" to the number from which you received the message.
- Contact us at 404-656-4501.

Data Security

We implement a variety of security measures to maintain the safety of your personal information. However, no method of transmission over the Internet or method of electronic storage is 100% secure.

Children's Privacy

Our SMS/texting services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have collected information from a child under 13, we will take steps to delete such information.

Changes to This Privacy Policy

We may update this SMS Privacy Policy from time to time. We will notify you of any changes by posting the new SMS Privacy Policy on our website. You are advised to review this SMS Privacy Policy periodically for any changes.

Contact Us

If you have any questions or concerns about this SMS Privacy Policy or our practices, please contact us at:

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