



The
Georgia Public Service Commission
is accepting applications for
Damage Prevention Investigator

Annual Salary: \$53,000 - \$57,000 Commensurate with Experience

Recruitment Period: Until Filled

Number of Openings: 2

The Commission is a quasi-legislative, quasi-judicial agency comprised of five Commissioners elected statewide. The Commission's mission is to exercise its authority and influence to ensure consumers receive safe, reliable and reasonably priced telecommunications, electric and natural gas service from financially viable and technically competent companies. The Commission's regulatory activities are primarily focused on investor-owned natural gas and electric power utilities. The Commission has the authority to set rates, require long-range energy plans, provide for the safety of natural gas pipelines and protect underground utility systems from damage. For more information on the Commission, see the Commission website at <https://psc.ga.gov>

Job Description:

Under general supervision, the successful candidate will be responsible for enforcing the Georgia Underground Facility Protection Act (GUFPA) and Georgia Public Service Commission Rules. Activities which include but are not limited to third party damage investigations, communications with excavators and facility owners to determine route cause, site visits, presentations, testifying at hearings and analyze large amounts of data. Must possess exceptional communication skills

Duties and Responsibilities/Technical Skills:

- Complete damage investigations as quickly and accurately as possible, document findings, and upload to database. Documentation to include photographs, interviews, and any other pertinent information. Investigation should include determining root cause of the damage and determining fault.
- Respond to in-bound calls and be available as a resource for GA Dig Law and Commission Rule inquiries.
- Perform audits on company damage prevention programs, damage history, and assist in development of such programs in an effort to promote the states focus on safety and education.
- Analyze large amounts of data to identify systemic problems and safety concerns.
- Educate excavators/facility owners about personal and public safety hazards, the state damage prevention law.
- Monitor damage prevention methods to reduce third party damages to facilities.
- Testify at hearings.
- Represent the commission in industry forums focused on damage prevention including GA 811 activities, state and local plumbing/developer/excavator trade associations, Common Ground Alliance events, public awareness regional group meetings, the regional damage prevention committees, etc.
- Manage the compliance with Common Ground Alliance best practices, compliance with the state damage prevention law, Commission Rules and compliance with contract requirements.

Minimum Qualifications

High school diploma/GED and three (3) years of job-related experience; or Associate degree in a related field from an accredited college or university and three (3) years of job-related experience; or four (4) years of related professional experience; or Two (2) years of experience required at the lower level Compliance Specialist 1 (RCP060) or position equivalent.

The candidate should demonstrate leadership and team building skills, and the ability to establish and maintain collaborative working relationships with state government, municipals, industry officials and the excavation community.

Must be able to apply critical thinking and analytical skills, as well as listening skills, in environments where emotions could be elevated due to a damage. This individual should be able to exercise sound judgment during critical operating situations. Knowledge of Microsoft Office products is a must, most importantly, EXCEL. Applicants must be able to create spreadsheets and pivot tables.

Preferred Qualifications:

Completion of a Bachelor's degree in construction or investigations related fields; or professional work experience in construction, damage prevention, utility damage investigations, data analyst.

Excellent Benefits:

- 401(k) with matching
- Defined Benefit Plan (pension)
- Employer qualified for Student Loan Forgiveness Program
- Health Insurance
- Dental and Vision Insurance
- Employee Discounts
- Flexible Schedule
- Health Savings Account
- Life Insurance
- Vacation Leave – three weeks annually that rolls over
- Sick Leave – three weeks annually that rolls over
- 13 Paid Holidays
- Professional development assistance

Background Check: Must successfully complete background investigation.

To Apply:

Apply online at <https://psc.ga.gov/career-opportunities/> or via Indeed.