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For Immediate Release

NEWS RELEASE

Welcome to Summer: The Georgia Public Service Commission Has Rules Governing Power Disconnection During Heat Advisories

June 24, 2025 – (ATLANTA) Summer has arrived and the hot weather came quickly this year.

When the National Weather Service Issues heat advisories, Georgia Public Service Commission rules regarding disconnections of service kick in.

Per PSC Rule [515-3-2-.04 \(02\)](#), “Seasonal Restrictions,” Georgia Power cannot disconnect electric service to a residential customer for non-payment if: “Prior to 8:00 A.M. on the date of the scheduled disconnection, a National Weather Service Heat Advisory or Excessive Heat Warning is in effect, or is forecast to be in effect by the National Weather Service, for the county in which the meter scheduled for disconnection is located.”

This rule pertains specifically to Georgia Power, the only electric provider regulated by the PSC. Electric Membership Corporations and municipal electric systems may have similar rules. PSC Commissioners recommend customers of those utilities contact their provider if they are in danger of a service disconnect during a high heat event.

The PSC rule is a temporary restriction on power disconnection. As soon as a heat advisory has ended, the disconnection can be reinstated. The PSC highly encourages those who are in danger of service interruption to make payment arrangements with their power provider.

PSC Consumer Affairs can refer power customers to social service organizations that can help if the customers cannot afford their bills and if they qualify for payment assistance. PSC Consumer Affairs can be reached at (404) 656-4501, (800)282-5813 or via email at gapsc@psc.ga.gov.

For more information on the Commission, see the PSC website at <https://psc.ga.gov/>

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