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Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19.

Utility	Postponed Tenure	Details	More Information
Altamaha EMC	Until further notice	Disconnects for non-payment have been temporarily suspended.	https://www.altamahaemc.com/
Amicalola EMC	Until April 30	All disconnections of service due to nonpayment have been suspended.	https://www.amicalolaemc.com/amicalola-emc-responds-to-threat-of-coronavirus-covid-19/
AT&T	60 days from March 13	AT&T is proud to support our customers by pledging that, for the next 60 days (as of March 13, 2020), we won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic.	https://www.att.com/help/covid-19/
Atlanta Gas Light	Until further notice		https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources
Austell Gas System	Until further notice		https://austellgas.com/
Blue Ridge Mountain EMC	Until May 1	We are suspending disconnections for non-payment until May 1.	http://www.brmemc.com/PDFs/Information/BRMEMC_LobbyClosure-Final.pdf

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Canoochee EMC	Until April 30		https://www.canoocheeemc.com/
Carroll EMC	Until further notice	Beginning immediately, we will temporarily suspend disconnecting service for non-payment and will work with Members on an individual basis.	https://www.facebook.com/CarrollEMC/
Central Georgia EMC	Until further notice		https://www.cgemc.com/content/responding-covid-19-0
City of Albany	Until further notice	The city is not disconnecting any services of residential and commercial accounts.	www.albanyga.gov
City of Americus	Until further notice	Disconnects for non-payment have been temporarily suspended.	www.americusga.gov
City of Camilla	Until further notice	The City is not disconnecting any services of residential and commercial accounts.	www.camillaga.net
City of Canton	Until further notice	Suspended the disconnection of utility accounts and is waiving all penalties and fees due to late payments.	https://www.cantonga.gov/news/displaynews.htm?NewsID=375&TargetID=1,2,3,7,8,6,11,12,13,14,5,15,16,4,17,18,19
City of Covington	Until further notice	The City of Covington is suspending disconnections due to nonpayment until further notice.	https://cityofcovington.org/

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City of LaGrange	Until further notice	The City of LaGrange suspending disconnections for nonpayment for the duration of the declared emergency.	http://coronavirus.lagrangega.org/
City of Lawrenceville	Until further notice	As of March 16, 2020 and until further notice, we are suspending disconnections for non-payment.	https://www.lawrencevillega.org/
City of Statesboro (Utilities)	30 days from March 16	As of March 16, the mayor has extended the suspension to cover the next 30 days.	https://www.statesboroga.gov/03-16-20-press-release
City of Sylvania (Utilities)	Until April 25	Suspended disconnections of utilities for non-payment of the current bill until April 3, 2020. Late fees for payment after March 15, 2020, will still be charged. No utility bills are being waived.	https://www.cityofsylvaniaga.com/utilities.cfm
City of Sylvester	Until September 13	Disconnection due to non-payment are suspended until September 13.	https://cityofsylvester.com
City of Thomasville	Until April 23	Disconnections for non-payment are suspended until April 23, 2020.	https://thomasville.org/uploads/files/bd/a9/bda9863be7ed4d1d902f954c65caa29d.pdf
City of Toccoa	Until further notice	Disconnections due to non-payment are suspended until further notice.	www.cityoftoccoa.com

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Clayton County Water Authority	Until further notice	Temporarily suspended residential water service disconnects.	https://www.ccwa.us/
Cobb EMC	Until May 1		https://cobbemc.com/content/peace-mind-and-reliable-service-our-members
Colquitt EMC	Until April 30	Disconnects and penalties have been temporarily suspended through April 30.	https://www.facebook.com/colquittemc/
Columbus Water Works	Until April 30	Service disconnections are being suspended until April 30.	http://www.cwwga.org/plaintext/home/home.aspx
Coastal Electric Cooperative	Until May 13	No disconnects through May 13th or later to coincide with the Governor's orders.	www.CoastalElectric.coop
Coweta-Fayette EMC	Until further notice	As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis.	https://utility.org/
Diverse Power	Until April 30		http://www.diversepower.com/covid-19/

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EarthLink	Until May 15	EarthLink will not disconnect service of or charge late payment fees to any residential or small business customers for 60 days from March 16.	https://www.earthlink.net/keepamericansconnected/
Excelsior EMC	Until further notice		www.excelsioremc.com/coronavirus-statement/
Fitzgerald Utilities	Until further notice	During this time, we will not disconnect services for non-payment until further notice.	http://www.fitzutilities.com/index.php/community/announcements/111-publicnotice-covid-19
Flint EMC	Until further notice	Flint Energies will suspend disconnections of service for nonpayment until further notice	https://www.flintenergies.com/news-center/detail/flint-energies-extends-covid19-response-plan
Georgia Power	Until further notice		https://www.georgiapower.com/covid-19.html
Grady EMC	Until further notice	Suspending disconnections and fees until further notice.	https://www.facebook.com/GradyEMC/videos/388578328692186/
GreyStone Power	Until April 30	The co-op has again extended the suspension of disconnections of service for residential members, which includes prepaid members, until April 30, 2020.	www.greystonepower.com

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Habersham EMC	Until further notice	Habersham EMC is suspending disconnection of service for nonpayment effective immediately and will also waive late fees.	https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/
Irwin EMC	Until further notice		https://www.irwinemc.com/content/covid-19-pandemic-3252020
Jackson EMC	Until May 11	We are suspending disconnections of service for nonpayment.	https://news.jacksonemc.com/coronavirus/
Jefferson Energy Cooperative	Until further notice	JEC is not disconnecting for non-payment for the immediate future. We are also waiving any fees associated with online payments.	https://www.jec.coop/
Liberty Utilities	Until May 1	Liberty has currently suspended disconnections for non-payment until at least May 1, 2020. We will also waive late fees related to such suspensions.	https://georgia.libertyutilities.com/columbus/residential/safety/covid-19-statement.html
Macon Water Authority	Until further notice	The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.	http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections

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Middle Georgia EMC	Until further notice	We have already suspended all disconnects for nonpayment as well as all related late fees through April 16 on regular and advance pay accounts.	www.mgemc.com
Mitchell EMC	Until April 30		www.mitchellemc.com
Newnan Utilities	Until further notice	Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments.	https://newnanutilities.org/
North Georgia EMC	Until further notice	All disconnections for non-payment are suspended until further notice.	https://www.ngemc.com/COVID19
Ocmulgee EMC	Until further notice		https://ocmulgeeemc.com/
Oconee EMC	April 30		http://www.oconeeemc.com/
Okefenokee Rural EMC	Until May 1		https://oremc.com/
Planters Electric Membership Corporation	Until April 30		http://www.plantersemc.com/?fbclid=IwAR360BFkojrrhLbUx00Q_Wc5pDqxAs6DO4w5D3p8W1FN3CuM4FMnqVHsVhs
Rayle EMC	Until further notice		http://www.rayleemc.com/

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Satilla Rural EMC	Until April 27	Will suspend cut-offs and penalties until at least April 27.	http://www.satillaemc.com/
Sawnee EMC	Until further notice	Service disconnections for nonpayment, and associated late fees, have been suspended until further notice.	www.sawnee.com
Scana Energy	Until April 30	In addition, we are suspending disconnections for non-payment until at least April 30.	https://www.scanaenergy.com/coronavirus/coronavirus-update/
Slash Pine EMC	Until further notice		www.slashpineemc.com
Snapping Shoals EMC	Until further notice	Extending the suspension of service disconnections for non-payment until further notice.	https://www.ssemc.com/News/OurResponsetoCovid19.aspx
Southern Company	Until further notice	Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops.	https://www.southerncompany.com/

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Southern Rivers Energy	Until May 1	We are suspending power disconnections and related late fees until Friday, May 1st for both Pay-Your-Way (pre-pay) and traditional residential and commercial accounts.	https://www.southernriversenergy.com/content/covid-19-update-ceo-michael-mcmillan
Sumter EMC	Until further notice	Sumter EMC temporarily suspended disconnections for non-payment for both post-pay and pre-pay residential accounts.	http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus
Three Notch EMC	Until April 30		http://www.threenotchemc.com/pages/COVID.html
Tri-County EMC	Until May 30		https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update
Tri-State EMC	60 days from April	No disconnects and no penalties will be assessed until at least 60 days from the April 1 emergency declaration. Repayment terms will be 6 months from the end of the emergency declaration. Late fees will be waived for the repayment period.	https://www.tsemc.net/wp-content/uploads/2020/04/COVID-19-Disconnect-Payment-Policy-1.pdf

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U.S. Department of Housing and Urban Development	60 days from March 18	Authorized the Federal Housing Administration (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days.	https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042
Upton EMC	Until further notice		www.uptonemc.com
Verizon Wireless	60 days from March 18	For the next 60 days, Verizon will waive late fees and will not terminate service to residential and small business customers impacted by the Coronavirus.	https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19
Walton EMC	Until further notice	Disconnections for non-payment on all accounts are suspended until further notice.	https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020
Washington EMC	Until May 31		www.washingtonemc.com
Water Utility Management	Until April 30	WUM is suspending all water service shut-offs for those facing financial difficulties through 4/30/2020 due to COVID-19.	https://waterga.com/

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Windstream	Until May 12	Through May 12, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic.	https://news.windstream.com/Windstream-COVID-19-Response/
Xfinity/Comcast	60 days	We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills.	https://corporate.comcast.com/covid-19