



*Last Updated: May 5, 2020  
List is Subject to Change*

## Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19.

| Utility                 | Postponed Tenure      | Details   | More Information  |
|-------------------------|-----------------------|---|---|
| Altamaha EMC            | Until further notice  | Disconnects for non-payment have been temporarily suspended.  | <a href="https://www.altamahaemc.com/">https://www.altamahaemc.com/</a>   |
| Amicalola EMC           | Until May 13          | All disconnections of service due to nonpayment have been suspended.  | <a href="https://www.amicalolaemc.com/no-disconnections-of-service-for-nonpayment-through-may-13/">https://www.amicalolaemc.com/no-disconnections-of-service-for-nonpayment-through-may-13/</a>   |
| AT&T                    | 60 days from March 13 | AT&T is proud to support our customers by pledging that, for the next 60 days (as of March 13, 2020), we won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic. | <a href="https://www.att.com/help/covid-19/">https://www.att.com/help/covid-19/</a>   |
| Atlanta Gas Light       | Until further notice  |   | <a href="https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources">https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources</a> |
| Austell Gas System      | Until further notice  |   | <a href="https://austellgas.com/">https://austellgas.com/</a>   |
| Blue Ridge Mountain EMC | Until May 31          |   | <a href="http://www.brmemc.com">www.brmemc.com</a>  |
| Canoochee EMC           | Until June 30         |   | <a href="https://www.canoocheeemc.com/content/important-covid-19-information">https://www.canoocheeemc.com/content/important-covid-19-information</a>   |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>      | <b>Postponed Tenure</b> | <b>Details</b>  | <b>More Information</b>   |
|---------------------|-------------------------|---|---|
| Carroll EMC         | Until further notice    | Beginning immediately, we will temporarily suspend disconnecting service for non-payment and will work with Members on an individual basis. | <a href="https://www.facebook.com/CarrollEMC/">https://www.facebook.com/CarrollEMC/</a>   |
| Central Georgia EMC | Until further notice    |   | <a href="https://www.cgemc.com/content/responding-covid-19-0">https://www.cgemc.com/content/responding-covid-19-0</a>   |
| City of Albany      | Until further notice    | The city is not disconnecting any services of residential and commercial accounts.  | <a href="http://www.albanyga.gov">www.albanyga.gov</a>  |
| City of Americus    | Until further notice    | Disconnects for non-payment have been temporarily suspended.  | <a href="http://www.americusga.gov">www.americusga.gov</a>  |
| City of Bainbridge  | Until further notice    | Disconnections for non-payment have been temporarily suspended.   | <a href="http://www.bainbridgecity.com/">http://www.bainbridgecity.com/</a>   |
| City of Camilla     | Until further notice    | The City is not disconnecting any services of residential and commercial accounts.  | <a href="http://www.camillaga.net">www.camillaga.net</a>  |
| City of Canton      | Until further notice    | Suspended the disconnection of utility accounts and is waiving all penalties and fees due to late payments.                                 | <a href="https://www.cantonga.gov/news/displaynews.htm?NewsID=375&amp;TargetID=1,2,3,7,8,6,11,12,13,14,5,15,16,4,17,18,19">https://www.cantonga.gov/news/displaynews.htm?NewsID=375&amp;TargetID=1,2,3,7,8,6,11,12,13,14,5,15,16,4,17,18,19</a> |
| City of Covington   | Until further notice    | The City of Covington is suspending disconnections due to nonpayment until further notice.  | <a href="https://cityofcovington.org/">https://cityofcovington.org/</a>   |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>                 | <b>Postponed Tenure</b> | <b>Details</b>  | <b>More Information</b>   |
|--------------------------------|-------------------------|---|---|
| City of LaGrange               | Until further notice    | The City of LaGrange suspending disconnections for nonpayment for the duration of the declared emergency. | <a href="http://coronavirus.lagrangega.org/">http://coronavirus.lagrangega.org/</a>   |
| City of Lawrenceville          | Until further notice    | As of March 16, 2020 and until further notice, we are suspending disconnections for non-payment.          | <a href="https://www.lawrencevillega.org/">https://www.lawrencevillega.org/</a>   |
| City of Statesboro (Utilities) | 30 days from March 16   | As of March 16, the mayor has extended the suspension to cover the next 30 days.                          | <a href="https://www.statesboroga.gov/03-16-20-press-release">https://www.statesboroga.gov/03-16-20-press-release</a>       |
| City of Sylvester              | Until September 13      | Disconnection due to non-payment are suspended until September 13.  | <a href="https://cityofsylvester.com">https://cityofsylvester.com</a>   |
| City of Thomasville            | Until May 13            | A moratorium for utility disconnections for non-payment will be in effect through May 13, 2020.           | <a href="https://thomasville.org/covid-19-preparedness-response">https://thomasville.org/covid-19-preparedness-response</a> |
| City of Toccoa                 | Until further notice    | Disconnections due to non-payment are suspended until further notice.                                     | <a href="http://www.cityoftoccoa.com">www.cityoftoccoa.com</a>  |
| Clayton County Water Authority | Until further notice    | Temporarily suspended residential water service disconnects.  | <a href="https://www.ccwa.us/">https://www.ccwa.us/</a>   |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>               | <b>Postponed Tenure</b> | <b>Details</b>   | <b>More Information</b>   |
|------------------------------|-------------------------|--|---|
| Coastal Electric Cooperative | Until May 13            | No disconnects through May 13th or later to coincide with the Governor's orders.   | <a href="http://www.CoastalElectric.coop">www.CoastalElectric.coop</a>  |
| Cobb EMC                     | Until June 1            | Service disconnections for nonpayment have been suspended until June 1st.  | <a href="https://cobbemc.com/content/peace-mind-and-reliable-service-our-members">https://cobbemc.com/content/peace-mind-and-reliable-service-our-members</a> |
| Colquitt EMC                 | Until June 1            |  | <a href="http://www.colquitemc.com">www.colquitemc.com</a>  |
| Coweta-Fayette EMC           | Until further notice    | As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis. | <a href="https://utility.org/">https://utility.org/</a>   |
| Dalton Utilities             | Until further notice    |  | dutil.com   |
| Diverse Power                | Until May 17            | Diverse Power is temporarily suspending disconnection of service due to non-payment through May 17th.  | <a href="http://www.diversepower.com/covid-19/">http://www.diversepower.com/covid-19/</a>   |
| EarthLink                    | Until May 15            | EarthLink will not disconnect service of or charge late payment fees to any residential or small business customers for 60 days from March 16.   | <a href="https://www.earthlink.net/keepamericansconnected/">https://www.earthlink.net/keepamericansconnected/</a>   |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>               | <b>Postponed Tenure</b> | <b>Details</b>   | <b>More Information</b>   |
|------------------------------|-------------------------|--|---|
| Excelsior EMC                | Until further notice    |  | <a href="http://www.excelsioremc.com/coronavirus-statement/">www.excelsioremc.com/coronavirus-statement/</a>  |
| Fitzgerald Utilities         | Until further notice    | During this time, we will not disconnect services for non-payment until further notice.  | <a href="http://www.fitzutilities.com/index.php/community/announcements/111-publicnotice-covid-19">http://www.fitzutilities.com/index.php/community/announcements/111-publicnotice-covid-19</a>                         |
| Flint EMC                    | Until further notice    | Flint Energies will suspend disconnections of service for nonpayment until further notice  | <a href="https://www.flintenergies.com/news-center/detail/flint-energies-extends-covid19-response-plan">https://www.flintenergies.com/news-center/detail/flint-energies-extends-covid19-response-plan</a>               |
| Georgia Power                | Until further notice    |  | <a href="https://www.georgiapower.com/covid-19.html">https://www.georgiapower.com/covid-19.html</a>   |
| Grady EMC                    | Until further notice    | Suspending disconnections and fees until further notice.   | <a href="https://www.facebook.com/GradyEMC/videos/388578328692186/">https://www.facebook.com/GradyEMC/videos/388578328692186/</a>   |
| GreyStone Power              | Until May 17            |  | <a href="http://www.greystonepower.com">www.greystonepower.com</a>  |
| Habersham EMC                | Until further notice    | Habersham EMC is suspending disconnection of service for nonpayment effective immediately and will also waive late fees.         | <a href="https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/">https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/</a> |
| Irwin EMC                    | Until further notice    |  | <a href="https://www.irwinemc.com/content/covid-19-pandemic-3252020">https://www.irwinemc.com/content/covid-19-pandemic-3252020</a>   |
| Jackson EMC                  | Until May 26            |  | <a href="https://news.jacksonemc.com/coronavirus-faqs/">https://news.jacksonemc.com/coronavirus-faqs/</a>   |
| Jefferson Energy Cooperative | Until further notice    | JEC is not disconnecting for non-payment for the immediate future. We are also waiving any fees associated with online payments. | <a href="https://www.jec.coop/">https://www.jec.coop/</a>   |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>                           | <b>Postponed Tenure</b> | <b>Details</b>  | <b>More Information</b>   |
|--|-------------------------|---|---|
| Macon Water Authority                    | Until further notice    | The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.                             | <a href="http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections">http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections</a> |
| Middle Georgia EMC                       | Until May 31            | Middle Georgia EMC has suspended all disconnects for non-payment and all related late fees on regular and pre-pay accounts until May 31.        | <a href="http://www.mgemc.com">www.mgemc.com</a>  |
| Mitchell EMC                             | Until May 15            |   | <a href="http://www.mitchellemc.com">www.mitchellemc.com</a>  |
| Newnan Utilities                         | Until further notice    | Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments. | <a href="https://newnanutilities.org/">https://newnanutilities.org/</a>   |
| North Georgia EMC                        | Until further notice    | All disconnections for non-payment are suspended until further notice.  | <a href="https://www.ngemc.com/COVID19">https://www.ngemc.com/COVID19</a>   |
| Ocmulgee EMC                             | Until further notice    |   | <a href="https://ocmulgeeemc.com/">https://ocmulgeeemc.com/</a>   |
| Okefenokee Rural EMC                     | Until May 15            | Suspension of disconnects and late fees extended through Friday, May 15.  | <a href="https://oremc.com/">https://oremc.com/</a>   |
| Planters Electric Membership Corporation | Until May 15            |   | <a href="http://www.plantersemc.com">www.plantersemc.com</a>  |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>         | <b>Postponed Tenure</b> | <b>Details</b>   | <b>More Information</b>   |
|------------------------|-------------------------|--|---|
| Rayle EMC              | Until May 27            |  | <a href="https://www.facebook.com/rayleemc">https://www.facebook.com/rayleemc</a>   |
| Satilla Rural EMC      | Until May 18            |  | <a href="http://www.satillaemc.com/">http://www.satillaemc.com/</a>   |
| Sawnee EMC             | Until further notice    | We have traditional and pre pay collections and disconnection suspended, at this time. Also, we are not assessing late payment fees.   | <a href="http://www.sawnee.com">www.sawnee.com</a>  |
| Slash Pine EMC         | Until further notice    |  | <a href="http://www.slashpineemc.com">www.slashpineemc.com</a>  |
| Snapping Shoals EMC    | Until further notice    | Extending the suspension of service disconnections for non-payment until further notice.   | <a href="https://www.ssemc.com/News/OurResponsetoCovid19.aspx">https://www.ssemc.com/News/OurResponsetoCovid19.aspx</a>   |
| Southern Company       | Until further notice    | Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops. | <a href="https://www.southerncompany.com/">https://www.southerncompany.com/</a>   |
| Southern Rivers Energy | Until May 31            |  | <a href="https://www.southernriversenergy.com/content/covid-19-update-ceo-michael-mcmillan">https://www.southernriversenergy.com/content/covid-19-update-ceo-michael-mcmillan</a> |
| Sumter EMC             | Until further notice    | Sumter EMC temporarily suspended disconnections for non-payment for both post-pay and pre-pay residential accounts.  | <a href="http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus">http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus</a>                             |

*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>                                   | <b>Postponed Tenure</b> | <b>Details</b>   | <b>More Information</b>   |
|--|-------------------------|--|---|
| Three Notch EMC                                  | Until further notice    |  | <a href="http://www.threenotchemc.com/pages/COVID.html">http://www.threenotchemc.com/pages/COVID.html</a>   |
| Tri-County EMC                                   | Until May 15            |  | <a href="https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update">https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update</a>                         |
| Tri-State EMC                                    | 60 days from April 1    | No disconnects and no penalties will be assessed until at least 60 days from the April 1 emergency declaration. Repayment terms will be 6 months from the end of the emergency declaration. Late fees will be waived for the repayment period. | <a href="https://www.tsemc.net/wp-content/uploads/2020/04/COVID-19-Disconnect-Payment-Policy-1.pdf">https://www.tsemc.net/wp-content/uploads/2020/04/COVID-19-Disconnect-Payment-Policy-1.pdf</a> |
| U.S. Department of Housing and Urban Development | 60 days from March 18   | Authorized the Federal Housing Administration (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days.  | <a href="https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042">https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042</a>                                     |
| Verizon Wireless                                 | 60 days from March 18   | For the next 60 days, Verizon will waive late fees and will not terminate service to residential and small business customers impacted by the Coronavirus.   | <a href="https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19">https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19</a>                               |



*Last Updated: May 5, 2020  
List is Subject to Change*

| <b>Utility</b>           | <b>Postponed Tenure</b> | <b>Details</b>  | <b>More Information</b>   |
|--------------------------|-------------------------|---|---|
| Walton EMC               | Until further notice    | Disconnections for non-payment on all accounts are suspended until further notice.  | <a href="https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020">https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020</a> |
| Washington EMC           | Until May 31            | Disconnection for non-payment and late fees are suspended until May 31.   | <a href="http://www.washingtonemc.com">www.washingtonemc.com</a>  |
| Water Utility Management | Until May 15            |   | <a href="https://waterga.com/">https://waterga.com/</a>   |
| Windstream               | Until May 12            | Through May 12, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic. | <a href="https://news.windstream.com/Windstream-COVID-19-Response/">https://news.windstream.com/Windstream-COVID-19-Response/</a>   |
| Xfinity/Comcast          | 60 days                 | We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills.  | <a href="https://corporate.comcast.com/covid-19">https://corporate.comcast.com/covid-19</a>   |