



Spectrum Call Guard

[Sign in](#) to your Spectrum online account.

1. Select Services.
2. Select the Mobile sub-tab, and then select the device you want to manage.
3. Scroll down and select Call Guard.

From there, you can:

- turn Spam ID on or off
- turn Spam Blocking on or off
- update your Allowed Numbers list
- view and manage blocked calls
- report numbers that may be marked incorrectly

For more information on spam calls if you have Spectrum Mobile:

<https://www.spectrum.net/support/mobile/how-avoid-and-block-robocalls-spectrum-mobile>

If the information in these links does not work for your phone, please call your cellular phone service provider. The Public Service Commission does not have authority over cell phone service and, unfortunately, cannot provide help.