



Georgia Public Service Commission



Summer Disconnection Rule - Active


Your power cannot be shut off during **extreme heat**.

When the National Weather Service Issues heat advisories, Georgia Public Service Commission rules regarding disconnections of service kick in.

<u>Rule</u>	<u>Checked By</u>	<u>Scope</u>
PSC Rule 515-3-2-.04 (02)	8:00 AM on disconnection date	County of service

Per PSC Rule 515-3-2-.04 (02), "Seasonal Restrictions," Georgia Power cannot disconnect electric service to a residential customer for non-payment if: "Prior to 8:00 A.M. on the date of the scheduled disconnection, a National Weather Service Heat Advisory or Excessive Heat Warning is in effect, or is forecast to be in effect by the National Weather Service, for the county in which the meter scheduled for disconnection is located."

 <u>COVERED</u> Georgia Power residential customers in the county where the meter is located.	 <u>NOT COVERED BY PSC</u> EMC and municipal customers - contact your provider for their policies.
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 The PSC rule is a temporary restriction on power disconnection. As soon as a heat advisory has ended, the disconnection can be reinstated. The PSC highly encourages those who are in danger of service interruption to make payment arrangements with their power provider.

Need help? Contact PSC Consumer Affairs

Monday - Friday: 8:30 A.M. - 5:00 P.M.

(404) 656-4501

(800) 282-5813

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<https://psc.ga.gov/>